**Customer’s Responsibility – Billing Address, Contact Information,**

**Wiring, and Equipment**

Availability and Conditions of Electric Service

The PUD shall advise the Customer of the available phase and voltage for Electric Service. The availability of Electric Service for the equipment to be used shall be determined by the PUD before the Customer may proceed with the wiring or the installation of equipment.

The PUD shall not be held liable for any loss or damage to persons or property resulting from defects beyond the Point of Delivery, or the Customer’s installation of equipment for the delivery of Electric Service.

The Customer shall install, own, and maintain all wiring and equipment beyond the Point of Delivery. The Customer’s wiring shall conform to applicable municipal, county, and state requirements, and the PUD’s rules and regulations.

The Customer shall be responsible for informing the PUD of any changes to Customer’s electric needs or usage patterns, the electric account’s billing address and contact information. The Customer shall be responsible for all damages, including the costs to repair or replace equipment or facilities owned by PUD or its other customers, if such damages are directly or indirectly related to the Customer’s failure to update the Customer’s electric needs or usage patterns.

The PUD reserves the right to require an electrical inspection by the county electrical inspector or a licensed and bonded electrical contractor when, in the PUD’s sole discretion, the Customer’s equipment or wiring appears to be in a hazardous condition, or not in conformity with lawful codes and local regulations. The Customer shall be responsible for all damages, including the costs to repair or replace equipment or facilities owned by PUD or its other customers, if such damages are directly or indirectly related to the Customer’s failure to comply with lawful codes and local regulations.

Electric Service Installation and Equipment

The route of the Electric Service and the location of the Electric Service connection and metering equipment shall be determined by the PUD in its sole discretion.

For overhead Electric Service, the service entrance shall be so located that the Electric Service wires installed by the PUD will reach the service entrance by attachment at only one (1) location on the building and within two (2) feet of the weather head. The point of attachment for an overhead Electric Service on the building shall be of sufficient height to provide the required ground clearance for Electric Service drop conductors per the NESC. An Electric Service mast or other approved structure to terminate Electric Service conductors or reinforcement of the building for adequate anchoring shall be provided by the Customer.

For underground Electric Service, requirements for trenching, cable protection and backfill, and cable route shall be determined by the PUD in its sole discretion.

All current transformer cabinets, meter enclosures, meter bases, and conduits or raceways shall be furnished, paid for and installed by the Customer. The installation and equipment must meet or exceed PUD standards.

It shall be the Customer’s responsibility to provide suitable protective equipment to protect their equipment. Customers should install equipment to protect three phase motors from “single-phasing” and “under-voltage” conditions. Motors rated in excess of thirty-five (35) horsepower and frequently started motors rated in excess of ten (10) horsepower that typically start more than four (4) times per hour may require reduced voltage starters.

Customer-owned metering equipment may be allowed on PUD-owned poles carrying voltages of less than 600 volts.

PUD equipment will be sized to the Customer’s kVA requirement as determined by the PUD in its sole discretion consistent with prudent utility practices.